

**BALDWIN COUNTY SEWER SERVICE, LLC**  
**CONSTRUCTION, INSTALLATION AND START-UP REQUIREMENTS**

**Before Installation:**

- Customer must call at least (3) weeks in advance to schedule service installation.
- Plumbing stub-out(s) and pump wiring must be ready and marked and/or easily identifiable by our crew prior to them installing service. If you would like BCSS to wire for the grinder pump, you agree to this work to be completed by our certified electrician and to be charged extra for it. Electrical wiring for the pump must be at least a 240V, 30A, 4-wire service, and commercial buildings should have 208V power available. If the wiring is not correct upon installation, you agree to BCSS upgrading or moving the wiring as needed and that you may be charged extra for this work.
- All grinder pumps installed on Baldwin County Sewer Service must be manufactured by Environment One or approved by BCSS before installation.
- BCSS will call Alabama One-Call to locate existing underground utilities. Construction will not commence until underground facilities have been properly located.
- Customer is to notify a BCSS representative if he/she is aware of possible demolition or building additions on the property so that BCSS can install accordingly, to the best of our ability.
- If there is more than one building or home on the property that the customer wishes to connect to service, customer must notify a BCSS representative at time of paperwork completion or before the installation begins. Customer may be charged for connecting additional structures.
- Property must be at final grade before service will be installed. Damage to service or pump caused by changes in grade voids warranty.

**During Installation:**

- If the stub out is more than 18” deep, customer may be required to pay additional charges depending on the type of extension/ riser needed.
- Service installation in wet ground will cause more ground to be disturbed. If customer insists installation on wet ground, BCSS will not be held responsible.
- A trench will be dug to install the service. BCSS installers will do what they can to smooth out area after installation, but the ground may settle in the trench or around the grinder pump basin later. We will not re-landscape or return to the area after we have left the premises after installation.
- Customer is responsible for locating sprinkler, irrigation, propane lines, privately installed power lines, etc. BCSS is hereby held harmless and shall be indemnified for any claim from any and all damages that may occur to underground facilities or any damages to persons or property that may occur if any line, facility or other utility property has not been correctly located or identified by One-Call, any other utility, the owner, his/her or their builder or their authorized agent.

**After Installation:**

- Once service is installed, BCSS will start billing for monthly service. BCSS will disconnect sewer service for non-payment. There is a \$400 reconnect fee due before service will be restored.
- Customer is responsible to notify BCSS that a grinder pump is ready for Start Up. No one is authorized to do a Start-Up of the pump except BCSS. If the Start-Up is not requested by customer before using the pump the warranty is void and service may be turned off until proper Start Up can be arranged at the sole option of BCSS. The pump and other associated piping installed by BCSS has been locked out of the main trunk lines of the utility and start up by any one other than BCSS may result in damage to the pump, the piping in the residence and to other supporting systems such as electrical, and associated equipment and possibly the residence and or its pipes. etc.

I have read, understand and agree to all of the above. If there are any questions about the process herein call (251) 971-3022 before taking any action.

Signature \_\_\_\_\_ (Owner/Authorized Agent)

Installation Address: \_\_\_\_\_